



LETICIA C. PIMENTEL

One Financial Plaza, 14th Floor
Providence, RI 02903-2485
Main (401) 709-3300
Fax (401) 709-3378
lpimentel@rc.com
Direct (401) 709-3337

August 6, 2020

VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report
July 2020**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for July 2020. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia C. Pimentel

Enclosure

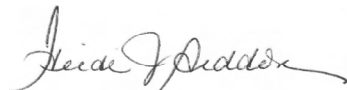
cc: Docket 4651 Service List
Christy Hetherington, Esq.
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Heidi J. Seddon

August 6, 2020

Date

**Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 8/13/19**

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq. Robinson & Cole LLP One Financial Plaza 14th Floor Providence, RI 02903	lpimentel@rc.com ; Jennifer.hutchinson@nationalgrid.com ; Celia.obrien@nationalgrid.com ; Joanne.scanlon@nationalgrid.com ;	401-709-3337
Christy Hetherington, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	Chetherington@riag.ri.gov ; dmacrae@riag.ri.gov ;	401-274-4400
Kevin Lynch, Deputy Administrator Division of Public Utilities and Carriers	Kevin.lynch@dpuc.ri.gov ; thomas.kogut@dpuc.ri.gov ; Jonathan.schrag@dpuc.ri.gov ; John.bell@dpuc.ri.gov ; Al.mancini@dpuc.ri.gov ;	
John Willumsen-Friedman, Esq. Center for Justice One Empire Plaza, Suite 410 Providence, RI 02903	jwillumsen@centerforjustice.org ;	401-941-1101
File an original & 9 copies w/: Luly E. Massaro, Commission Clerk Margaret Hogan, PUC Counsel Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov ; Margaret.Hogan@puc.ri.gov ; Alan.nault@puc.ri.gov ; Todd.bianco@puc.ri.gov ; Cynthia.WilsonFrias@puc.ri.gov ; Sharon.ColbyCamara@puc.ri.gov ;	401-780-2017
Carol Grant, Administrator RI Office of Energy Resources	Carol.grant@energy.ri.gov ; Christopher.Kearns@energy.ri.gov ;	401-574-9119
Frederick Sneesby, Dept. of Human Services	Frederick.sneesby@dhs.ri.gov ;	
The George Wiley Center	camiloviveiros@gmail.com ; debbiec@georgewileycenter.org ; b.flambeau@juno.com ;	401-728-5555
K. Bramson	K.bramson@rilegislature.gov ;	

Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477						2,717
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295						1,779
New Enrollments that were "transferred plans"	26	7	16	10	8	16	11						94
Customers Removed - Complete	57	75	111	125	242	207	140						957
Customers Removed - Defaulted	369	305	164	30	72	411	70						1,421
Customers Removed - Cancelled	52	46	42	27	25	39	79						310
Total Customer Payments	\$ 261,536.60	\$ 239,871.00	\$ 241,718.37	\$ 227,193.48	\$ 229,587.69	\$ 219,808.80	\$ 222,891.48						\$1,642,607.42
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08	\$ 3,035,013.36	\$ 2,965,498.08	\$ 2,911,957.56	\$ 2,685,543.48	\$ 2,552,818.92	\$ 2,580,344.40						\$ 2,853,726.84
Average Amount to be forgiven for all participating customers	\$ 1,050.47	\$ 1,058.97	\$ 1,054.96	\$ 1,050.48	\$ 1,042.52	\$ 1,050.11	\$ 1,041.72						\$1,049.89
Total installment amount for all RI AMP customers	\$ 291,721.24	\$ 275,633.26	\$ 286,846.42	\$ 291,061.56	\$ 283,274.84	\$ 264,621.68	\$ 267,544.39						\$1,960,703.39
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	\$ 105.00	\$ 109.96	\$ 108.85	\$ 108.01						\$103.49
Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64	\$ 1,202.40	\$ 1,180.46	\$ 1,208.16	\$ 1,349.63	\$ 1,345.99						\$ 1,242.54
Average arrearage balance as a percentage of the total balance	73.13%	72.14%	71.39%	70.88%	73.72%	79.58%	80.78%						74.52%
Total Amount of Arrears Outstanding	\$ 3,686,780.76	\$ 3,489,756.39	\$ 3,379,972.96	\$ 3,272,236.35	\$ 3,112,230.51	\$ 3,280,951.92	\$ 3,334,022.73						\$ 3,365,135.95
Forgiveness Credits Applied during the reporting period	\$ 230,961.67	\$ 209,126.60	\$ 216,512.36	\$ 170,471.22	\$ 155,736.07	\$ 151,673.10	\$ 148,129.19						\$ 1,282,610.21
Total Forgiveness Credits (count)	2,236	2,072	2,225	1,782	1,601	1,587	1,548						13,051
Average Monthly Forgiveness Credit	\$ 103.29	\$ 100.92	\$ 97.30	\$ 95.66	\$ 97.27	\$ 95.57	\$ 95.69						\$ 97.96
Number of Participants Receiving LIHEAP	72	395	42	39	74	9	29						660
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%						3.34%
Total Fuel Assistance Payments	\$ 62,083.00	\$ 327,906.02	\$ 34,026.00	\$ 32,769.00	\$ 61,364.00	\$ 7,290.00	\$ 23,674.00						\$ 549,112.02

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,011	1,867	1,852	1,844	1,734	1,674	1,729						1,816
Customers Newly Added to AMP Agreement	163	164	149	95	122	319	213						1,225
New Enrollments that were "transferred plans"	16	5	12	9	5	12	8						67
Customers Removed - Complete	35	41	65	76	145	122	83						567
Customers Removed - Defaulted	246	215	103	20	50	261	45						940
Customers Removed - Cancelled	39	34	30	21	21	32	59						236
Total Customer Payments	\$ 200,069.93	\$ 179,984.69	\$ 182,036.23	\$ 174,911.46	\$ 176,445.85	\$ 169,987.14	\$ 175,765.96						\$1,259,201.26
Total Amount to be Forgiven For All Participating Customers	\$ 2,065,996.80	\$ 1,929,624.60	\$ 1,900,239.12	\$ 1,885,776.00	\$ 1,757,125.92	\$ 1,709,756.76	\$ 1,748,503.68						\$1,856,717.55
Average Amount to be forgiven for all participating customers	\$ 1,027.34	\$ 1,033.54	\$ 1,026.04	\$ 1,022.65	\$ 1,013.33	\$ 1,021.36	\$ 1,011.28						\$1,022.22
Total installment amount for all RI AMP customers	\$ 217,878.34	\$ 208,932.77	\$ 217,114.72	\$ 222,248.32	\$ 217,050.36	\$ 202,051.95	\$ 205,953.24						\$1,491,229.70
Average installment amount for all RI AMP customers	\$ 108.34	\$ 111.90	\$ 117.23	\$ 120.52	\$ 125.17	\$ 120.70	\$ 119.11						\$117.57
Average arrears balance not yet forgiven	\$ 1,186.26	\$ 1,212.11	\$ 1,195.67	\$ 1,165.92	\$ 1,182.69	\$ 1,334.19	\$ 1,333.68						\$1,230.07
Average Arrearage balance as a percentage of the total balance	73.50%	72.54%	71.92%	71.15%	73.52%	79.56%	80.76%						74.71%
Total Amount of Arrears Outstanding	\$ 2,385,580.88	\$ 2,263,019.06	\$ 2,214,381.43	\$ 2,149,966.04	\$ 2,050,795.71	\$ 2,233,434.99	\$ 2,305,945.92						\$ 2,229,017.72
Forgiveness Credits Applied during the reporting period	\$ 146,310.11	\$ 135,480.91	\$ 137,127.83	\$ 111,823.70	\$ 101,973.57	\$ 99,734.66	\$ 98,644.12						\$ 831,094.90
Total Forgiveness Credits (count)	1,426	1,352	1,444	1,200	1,077	1,087	1,072						8,658
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18	\$ 94.68	\$ 91.75	\$ 92.01						\$ 95.63
Number of Participants Receiving LIHEAP	39	89	9	5	12	4	13						171
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%						1.24%
Total Fuel Assistance Payments	\$ 36,213.00	\$ 74,091.02	\$ 7,121.00	\$ 4,584.00	\$ 10,793.00	\$ 3,575.00	\$ 11,284.00						\$147,661.02

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,078	999	959	928	842	757	748						902
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82						554
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3						27
Customers Removed - Complete	22	34	46	49	97	85	57						390
Customers Removed - Defaulted	123	90	61	10	22	150	25						481
Customers Removed - Cancelled	13	12	12	6	4	7	20						74
Total Customer Payments	\$ 61,466.67	\$ 59,886.31	\$ 59,682.14	\$ 52,282.02	\$ 53,141.84	\$ 49,821.66	\$ 47,125.52						\$ 383,406.16
Total Amount to be Forgiven For All Participating Customers	\$ 1,178,915.28	\$ 1,105,388.76	\$ 1,065,258.96	\$ 1,026,181.56	\$ 928,417.56	\$ 843,062.16	\$ 831,840.72						\$ 997,009.29
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80	\$ 1,105.79	\$ 1,102.63	\$ 1,113.68	\$ 1,112.08						\$1,106.44
Total installment amount for all RI AMP customers	\$ 73,842.90	\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48	\$ 62,569.73	\$ 61,591.15						\$ 469,473.69
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15	\$ 78.65	\$ 82.65	\$ 82.34						\$ 75.11
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34	\$ 1,260.61	\$ 1,383.77	\$ 1,374.43						\$ 1,268.37
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%						74.17%
Total Amount of Arrears Outstanding	\$ 1,301,199.88	\$ 1,226,737.33	\$ 1,165,591.53	\$ 1,122,270.31	\$ 1,061,434.80	\$ 1,047,516.93	\$ 1,028,076.81						\$ 1,136,118.23
Forgiveness Credits Applied during the reporting period	\$ 84,651.56	\$ 73,645.69	\$ 79,384.53	\$ 58,647.52	\$ 53,762.50	\$ 51,938.44	\$ 49,485.07						\$ 451,515.31
Total Forgiveness Credits (count)	810	720	781	582	524	500	476						4,393
Average Monthly Forgiveness Credit	\$ 104.50	\$ 102.28	\$ 101.64	\$ 100.76	\$ 102.60	\$ 103.87	\$ 103.96						\$ 102.80
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16						489
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%						7.28%
Total Fuel Assistance Payments	\$ 25,870.00	\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00	\$ 3,715.00	\$ 12,390.00						\$ 401,451.00